

December 6, 2023

File # INS-23-10-020

DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT*

TO

EUROWORKS INC.

AND

AND ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF THE ABOVE

This Director's Order was issued under Section 157(1) of the *Consumer Protection Act* ("CPA") in response to, in the opinion of the Director, contraventions of the CPA. As mandated by Section 157(3) a person or publisher who is subject to an order under this section may appeal under Section 179.

Pursuant to Section 179, to appeal the order, the person must serve the Minister of Service Alberta and Red Tape Reduction with a notice of appeal within **thirty (30) days** after receiving the order. Please include your name, your address for service, details of the order being appealed and your reasons for appealing.

DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT***TO****EUROWORKS INC.****AND****AND ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF THE ABOVE****ISSUE**

On October 16, 2023, the Alberta Motor Vehicle Industry Council ("AMVIC") was to perform an inspection on Euroworks Inc. (the "Supplier"). Inderjit Dhaliwal, a director of the Supplier, confirmed the inspection by telephone on October 6, 2023. The inspector arrived at the Supplier's address located at 2341 20 Ave NE, Calgary, AB T2E 8S4 on October 16, 2023 to conduct an inspection. Upon arrival it was noted Euroworks Inc. was open for business and actively repairing vehicles. The Supplier's business licence expired on July 31, 2023. Inderjit Dhaliwal told the inspector he was leaving and the inspection could not occur. The inspector rescheduled the inspection for November 6, 2023.

On November 6, 2023 the inspector arrived at Euroworks Inc. and Inderjit Dhaliwal was not at the place of business. An individual at the business confirmed Inderjit Dhaliwal would not be attending the inspection. Euroworks Inc. was still operating with an expired business licence. An email was sent to Euroworks Inc. on November 7, 2023 to renew their business licence and to contact the inspector to reschedule an inspection by November 30, 2023.

The inspector has not received a response from the Supplier. The Supplier's business licence has not been renewed.

*Consumer Protection Act***Licence required - designated businesses**

Section 104(1) *No person may engage in a designated business unless the person holds a licence under this Act that authorizes the person to engage in that business.*

*Consumer Protection Act***Inspection**

Section 145(1) *An inspector may enter the business premises of a regulated person at any reasonable time to conduct an inspection to determine if there is compliance with this Act and the regulations.*

Section 145(6) *A licensee and any person working in the business premises of a licensee must co-operate with an inspector acting under the authority of this section.*

DIRECTOR'S ORDER

That Euroworks Inc. and any other employee, representative or agent, **immediately cease engaging in unlicensed automotive business activity** within the province of Alberta until properly licensed as per Section 104(1) of the *Consumer Protection Act* (CPA). Euroworks Inc. will make business records available as per Section 145(1) of the CPA for an AMVIC industry standards inspection.

Euroworks Inc. must immediately:

1. Cease all designated automotive business activity until the business licence for Euroworks Inc. has been renewed.
2. Co-operate and allow access for an AMVIC industry standards inspector to conduct an inspection before **February 1, 2024**.

NON COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.

"original signed by"

Gerald Gervais, Registrar

Alberta Motor Vehicle Industry Council (AMVIC)

Director of Fair Trading (as delegated)

December 6th, 2023