

April 18, 2023

File # 22-11-149

DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT*

TO

Dustin DesRoches

OF

DD Mechanical Parts & Service

AND

ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF THE ABOVE

This Director's Order was issued under Section 157(1) of the *Consumer Protection Act* (CPA) in response to, in the opinion of the Director, contraventions of the CPA. As mandated by Section 157(3) a person or publisher who is subject to an order under this section may appeal under Section 179.

Pursuant to Section 179, to appeal the order, the person must serve the Minister of Service Alberta and Red Tape Reduction with a notice of appeal within **thirty (30) days** after receiving the order. Please include your name, your address for service, details of the order being appealed and your reasons for appealing.

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**TO**

**Dustin DesRoches**

**OF**

**DD Mechanical Parts & Service**

**AND**

**AND ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF THE ABOVE**

**ISSUE(S)**

The Alberta Motor Vehicle Industry Council (AMVIC) has identified the following issue during the course of an investigation.

Dustin DesRoches is operating an automotive mechanical repair business called DD Mechanical Parts & Service located in Lethbridge, Alberta. Dustin DesRoches is engaged in an unlicensed designated automotive business activity in Alberta, in contravention of the following:

*Consumer Protection Act*

Section 104(1)

**DIRECTOR'S ORDER**

That Dustin DesRoches of DD Mechanical Parts & Service and any other employee, representative or agent, **immediately cease engaging in unlicensed automotive business activity** within the province of Alberta until properly licensed as per Section 104(1) of the *Consumer Protection Act* (CPA).

Dustin DesRoches of DD Mechanical Parts & Service, must immediately:

1. Cease engaging in unlicensed automotive business activity while unlicensed to do so under Section 104(1) of the *Consumer Protection Act*.
2. Remove all reference to and the offering of services for which it is not authorized to perform or solicit, on any and all mass media communications sites and platforms.

### NON COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.

### REFUSAL, SUSPENSION AND CANCELLATION TERMS

SECTION 127(b)(i) *CONSUMER PROTECTION ACT* STATES:

THE DIRECTOR MAY REFUSE TO ISSUE OR RENEW A LICENCE, MAY CANCEL OR SUSPEND A LICENCE AND MAY IMPOSE TERMS AND CONDITIONS ON A LICENCE FOR THE FOLLOWING REASONS:

- (i) FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 129 OR 157, UNLESS, IN THE CASE OF AN ORDER UNDER SECTION 129 OR 157, THE ORDER HAS BEEN STAYED.

"original signed by"

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Katie Lockton  
Alberta Motor Vehicle Industry Council (AMVIC)  
Acting Director of Fair Trading (as delegated)

April 19, 2023