

March 18, 2020

File #19-04-492

DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT*

TO

Lauren Elizabeth ALLAN

OF

2168576 Alberta Ltd.

o/a Pahnda Auto Brokers

Pahnda Auto Brokers Ltd.

Raeling Wireline

AND

ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF THE ABOVE

This Director's Order was issued under Section 157(1) of the *Consumer Protection Act* in response to, in the opinion of the Director, contraventions of the act. As mandated by Section 157(3) a person or publisher who is subject to an order under this section may appeal under Section 179.

Pursuant to Section 179, to appeal the order, the person must serve the Minister of Service Alberta with a notice of appeal within **thirty (30) days** after receiving the order. Please include your name, your address for service, details of the order being appealed and your reasons for appealing.

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ISSUE(S)

The Alberta Motor Vehicle Industry Council ("AMVIC") has identified the following issue during the course of an investigation.

The respondent has engaged in over 30 unlicensed motor vehicle sales or purchases in the province of Alberta between 2018 and 2019. The respondent is providing invalid insurance for the purchase and registration of motor vehicles. The insurance document is relied upon by dealerships and government registries to be a true document. The respondent is operating without a licence issued by the regulator, AMVIC, in contravention of the following:

Consumer Protection Act (CPA) Section 104(1) – unlicensed business

DIRECTOR'S ORDER

That Lauren Elizabeth ALLAN **immediately cease engaging in any automotive business** within the province of Alberta until properly licensed to do so by the regulator AMVIC.

NON COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.

"original signed by"

Gerald Gervais, Registrar
Alberta Motor Vehicle Industry Council (AMVIC)
Director of Fair Trading (as delegated)
March 18, 2020