



Alberta Motor Vehicle Industry Council  
ALBERTA'S AUTOMOTIVE REGULATOR

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amvic.org

Dec. 12, 2019

File # 19-10-656

DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT*

TO

Jeffery John Keizer

AND

ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF

Jeffery John Keizer

This Director's Order was issued under Section 157(1) of the *Consumer Protection Act* (CPA) in response to, in the opinion of the Director, contraventions of the CPA. As mandated by Section 157(3) a person or publisher who is subject to an order under this section may appeal under Section 179.

Pursuant to Section 179, to appeal the order, the person must serve the Minister of Service Alberta with a notice of appeal within thirty (30) days after receiving the order. Please include your name, your address for service, details of the order being appealed and your reasons for appealing.

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**ISSUE(S)**

The Alberta Motor Vehicle Industry Council (AMVIC) has identified the following issue during the course of an investigation.

In relation to AMVIC file 19-10-656 evidence indicates that Jeffrey John Keizer is operating a mobile vehicle repair business in Calgary, Alberta. A check of the Motor Vehicles database indicates that Jeffrey John Keizer is not the current holder of a valid driver's licence. The home operating address is [REDACTED] S.E.. A verbal witness statement obtained during the investigation indicates that a consumer contacted Jeffrey John Keizer via Kijiji for mobile repair work which was performed on the consumer vehicle at a location in Calgary. Full payment was made by cash, and bank e-transfer. The repairs were not completed. There is no record of the business on CORES.

**License required – designated businesses**

Section 104(1) No person may engage in a designated business unless the person holds a licence under this Act that authorizes the person to engage in that business.

**DIRECTOR'S ORDER**

- 1) That Jeffrey John Keizer and any other employee, representative or agent, **immediately cease engaging in the automotive repair business** within the Province of Alberta until properly licensed as per Section 104(1) of the *Consumer Protection Act* (CPA).
- 2) Jeffrey John Keizer shall remove all advertisements on any form of mass communication until properly licensed to do so.

NON COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.

REFUSAL, SUSPENSION, CANCELLATION, TERMS

SECTION 127(b)(i) *CONSUMER PROTECTION ACT* STATES:

THE DIRECTOR MAY REFUSE TO ISSUE OR RENEW A LICENCE, MAY CANCEL OR SUSPEND A LICENCE AND MAY IMPOSE TERMS AND CONDITIONS ON A LICENCE FOR THE FOLLOWING REASONS:

- (i) FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 129 OR 157, UNLESS, IN THE CASE OF AN ORDER UNDER SECTION 129 OR 157, THE ORDER HAS BEEN STAYED.

"original signed by"

—  
Gerald Gervais, Registrar  
Alberta Motor Vehicle Industry Council (AMVIC)  
Director of Fair Trading (as delegated)

*Dec - 13*, 2019