



Alberta Motor Vehicle Industry Council
ALBERTA'S AUTOMOTIVE REGULATOR

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DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT*

TO

Ivo Martin JEBSEN

This Director's Order was issued under Section 157(1) of the *Consumer Protection Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by Section 157(3) a person or publisher who is subject to an order under this section may appeal under Section 179.

Pursuant to Section 179, to appeal the order, the person must serve the Minister of Service Alberta with a notice of appeal within thirty (30) days after receiving the order. Please include your name, your address for service, details of the order being appealed and your reasons for appealing.

November 20, 2019

DIRECTOR'S ORDER UNDER SECTION 157 OF THE CONSUMER PROTECTION ACT

TO

Ivo Martin JEBSEN

ISSUES

The Alberta Motor Vehicle Industry Council (AMVIC) has identified the following issues during the course of an investigation (file #19-05-012):

- 1) Evidence is provided that Ivo Martin JEBSEN is operating an automotive sales and repair business without having a business licence, which contravenes Section 104(1) of the *Consumer Protection Act* (CPA). The contravention is as follows:

Licence required - designated businesses

104(1) No person may engage in a designated business unless the person holds a licence under this Act that authorizes the person to engage in that business.

SYNOPSIS

On May 1, 2019, AMVIC received a complaint regarding the unlicensed sale of a motor vehicle by Ivo Martin JEBSEN to a member of the public. The motor vehicle sold by Ivo Martin JEBSEN was represented to the buyer as a vehicle he had personally owned for a long period of time with a kilometer reading of 97,500.

The investigation showed the motor vehicle sold was not the registered property of Ivo Martin JEBSEN and that the vehicle in fact had a true kilometer reading of over 230,000.

The investigation also showed Ivo Martin JEBSEN was offering unlicensed full automotive repairs to the public as part of a service provided by his towing company, Diablo Towing & Recovery.

AMVIC records show Ivo Martin JEBSEN has never been issued any class of licence to sell motor vehicles to the public or provide automotive repairs, by the regulator, AMVIC.

DIRECTOR'S ORDER

The Respondent, Ivo Martin JEBSEN, must immediately:

1. Cease the sale of all motor vehicles while unlicensed to do so under Section 104(1) of the *Consumer Protection Act*.

2. Remove all advertisements and the offering of mechanical repairs on any form of mass communication.
3. Remove all vehicle advertisements on any form of mass communication.
4. Review AMVIC website at: www.amvic.org/business/business-licence/apply-licence-registrationrenewals/ for licensing requirements.

NON COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.

"original signed by"

Gerald Gervais, Registrar
Alberta Motor Vehicle Industry Council (AMVIC)
Director of Fair Trading (as delegated)
November 21, 2019