



Alberta Motor Vehicle Industry Council  
ALBERTA'S AUTOMOTIVE REGULATOR

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amvic.org

November 21, 2018

File # 18-05-077

**DIRECTOR'S ORDER UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT***

**TO**

**Nayef AL-GHANDOUR**

**AND**

**ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF THE ABOVE**

This Director's Order was issued under Section 157(1) of the *Consumer Protection Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by Section 157(3) a person or publisher who is subject to an order under this section may appeal under Section 179.

Pursuant to Section 179, to appeal the order, the person must serve the Minister of Service Alberta with a notice of appeal within **thirty (30) days** after receiving the order. Please include your name, your address for service, details of the order being appealed and your reasons for appealing.

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**ISSUE**

The Alberta Motor Vehicle Industry Council ("AMVIC") during the course of an investigation has identified that Nayef AL-GHANDOUR is engaged in unlicensed motor vehicle sales.

Nayef AL-GHANDOUR is operating an automotive sales business without having any class of licence issued by the regulator AMVIC, which contravenes Section 104(1) of the *Consumer Protection Act* ("CPA").

The contraventions are as follows:

**Licence Required – designated business**

**104(1) No person may engage in a designated business unless the person holds a licence under this Act that authorizes the person to engage in that business.**

**DIRECTOR'S ORDER**

Nayef AL-GHANDOUR, must immediately:

1. Cease the sale of all motor vehicles while unlicensed to do so under Section 104(1) of the *Consumer Protection Act*
2. Remove all vehicle related advertisements on Kijiji, Autotrader, Facebook and/or any other forms of mass communication

**NON COMPLIANCE WITH ORDER**

**ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.**

REFUSAL, SUSPENSION, CANCELLATION, TERMS

SECTION 127(b)(i) *CONSUMER PROTECTION ACT* STATES:

THE DIRECTOR MAY REFUSE TO ISSUE OR RENEW A LICENCE, MAY CANCEL OR SUSPEND A LICENCE AND MAY IMPOSE TERMS AND CONDITIONS ON A LICENCE FOR THE FOLLOWING REASONS:

- (i) FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 129 OR 157, UNLESS, IN THE CASE OF AN ORDER UNDER SECTION 129 OR 157, THE ORDER HAS BEEN STAYED.

"original signed by"

—  
Gerald Gervais, Registrar  
Director of Fair Trading (as delegated)  
November 21, 2018