



ALBERTA MOTOR VEHICLE
INDUSTRY COUNCIL

Alberta Motor Vehicle Industry Council
ALBERTA'S AUTOMOTIVE REGULATOR

PHONE: 780.466.1140
TOLL FREE: 1.877.979.8100
FAX: 780.462.0633

#303, 9945-50 STREET,
EDMONTON, AB T6A 0L4

amvic.org

May 14, 2018

**DIRECTOR'S ORDER UNDER SECTION 157 OF THE CONSUMER PROTECTION
ACT**

TO

Kevin Patrick Telford and Gemma Salvacion Rosales

OPERATING AS

RV Solutions

AND ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF

RV Solutions

ISSUE

The Alberta Motor Vehicle Industry Council (AMVIC) has identified the following issue during the course of an investigation (file #18-04-298):

- 1) Evidence is provided that RV Solutions is operating an RV sales and repair business without having a business licence, which contravenes section 104(1) of the *Consumer Protection Act* (CPA). The contravention is as follows:

Licence required - designated businesses

104(1) No person may engage in a designated business unless the person holds a licence under this Act that authorizes the person to engage in that business.

DIRECTOR'S ORDER

That Mr. Kevin Patrick Telford and Ms. Gemma Salvacion Rosales of RV Solutions **immediately cease engaging in RV sales and repairs** within the Province of Alberta until properly licensed as per section 104 (1) of the *Consumer Protection Act* (CPA).

NON COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *CONSUMER PROTECTION ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *CONSUMER PROTECTION ACT*.

REFUSAL, SUSPENSION, CANCELLATION, TERMS

SECTION 127 (b) (i) *CONSUMER PROTECTION ACT* STATES:

THE DIRECTOR MAY REFUSE TO ISSUE OR RENEW A LICENCE, MAY CANCEL OR SUSPEND A LICENCE AND MAY IMPOSE TERMS AND CONDITIONS ON A LICENCE FOR THE FOLLOWING REASONS:

- (i) FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 129 OR 157, UNLESS, IN THE CASE OF AN ORDER UNDER SECTION 129 OR 157, THE ORDER HAS BEEN STAYED.

"original signed by"

Gerald Gervais
Director of Fair Trading (as delegated)
Alberta Motor Vehicle Industry Council
May 14, 2018