



Buying a vehicle?

The Alberta Motor Vehicle Industry Council, AMVIC, is Alberta's automotive industry regulator. AMVIC enforces consumer protection laws and helps ensure consumers are treated fairly.

- All automotive businesses including sales, lease, service/repair, consignment and agent/broker must be licensed by AMVIC.
- It is against the law for automotive businesses to operate in Alberta without an AMVIC licence.
- AMVIC recommends you choose automotive related products and services sold by AMVIC-licensed businesses.
- Go to amvic.org to find out if a business or salesperson has the correct type of licence.

4 FACTS TO KNOW before you buy

FACT:

Once you sign, the purchase is final

Stop shopping after you sign a purchase contract. Once you sign a purchase contract for a vehicle, and the terms and conditions are fulfilled, the deal is final. Even if you “change your mind” or “find a better deal” a dealer can enforce the contract. Be sure to read and understand all documents before you sign and keep copies for yourself.

FACT: All-in pricing is the law

When an AMVIC-licensed seller advertises the price of a vehicle it must include all fees and charges the seller intends to charge. The only fee that can be added to the advertised price is GST and any costs associated with financing.

If you choose to add additional options, a warranty, or after-market products to the vehicle, the advertised price will be amended.

FACT: Buying through a private sale can be risky

A low price is not always a good deal. If you choose to buy privately you risk unknowingly buying from a curber. Curbers are unlicensed businesses that may appear to be selling from a legitimate looking location or may pose as someone selling their vehicle privately. Curbers may sell damaged, odometer-tampered and even possibly stolen vehicles.

Licensed businesses commit to following Alberta's consumer protection laws. AMVIC maintains a consumer compensation fund only for consumers who buy from licensed businesses.

FACT: Deposits are not always refundable

It is very important to clarify the reason for the deposit before giving money to a business. Ask if the deposit is refundable or non-refundable and what terms and conditions apply. Always insist on a written deposit agreement and a receipt—be sure to keep copies of both. AMVIC has a recommended deposit agreement form available at amvic.org.

YOUR SOURCE FOR INFORMATION AND PROTECTION

QUESTIONS? CONCERNS?

If you have a concern about an automotive purchase you can contact AMVIC for help, free of charge.

PHONE: 780-466-1140

TOLL FREE: 1-877-979-8100

www.amvic.org



**ALBERTA MOTOR VEHICLE
INDUSTRY COUNCIL**